



Experience and Advice you can Trust

Our Business

World Moving & Storage is New Zealand owned and operated and have been moving New Zealanders into new homes, apartments, lifestyle villages and offices for 15 years. We pride ourselves on employing only full-time removal and packing staff, vetted and trained to ensure your effects are handled with the utmost care. We know the business and we know apartments. Visit our website www.worldmoving.co.nz for reviews, services, our industry awards and plenty of other helpful information or call us on **(09) 820 6060** or freephone **0800 4 WORLD** – we'd love to hear from you.



Your Move

We will work with you to ensure your move is coordinated and undertaken to the highest standard and with the least amount of disruption. You will be assigned a **personal move manager** who will visit you in your home to assess your specific requirements and discuss the move with you.

Our team have personally toured the **Pacifica Apartments** and are familiar with the layout and access conditions. We work with you and the building manager to schedule times and dates for your move in. There are busy lifts and hallways to navigate in any apartment complex, so we want to ensure the items you are planning to move are both practical and can be moved safely throughout the building.

On move day, our **removal team leader** will introduce themselves and their crew, discuss any requirements you have and ensure the move is both quick and safe.

If you require our optional **packing services** prior to the move, we will coordinate the dates to ensure everything is ready for move day.



Optional Services

In addition to our removal services, we can offer you a selection of options that will assist in the smooth transition from your current home into your new apartment. These include:

- **Interim storage** in our secure customs bonded warehouse facility, perfect if your sale date and move-in dates do not totally align
- **Exit Cleaning Services** for your current home
- **Packing Services** Need help with the packing? You already have plenty to do, let us assist with a full pack up of your house contents to ensure they are protected during the move
- **Not in Auckland?** Not a problem. Call us to discuss your regional location and we can arrange to collect your household contents and bring them to Auckland (some restrictions apply)
- **Unpacking Services** – our team of lovely ladies can ensure your apartment is set up and ready for your arrival, including unpacking all your kitchen cartons and making up your beds. If you speak to them nicely enough, they'll also pop the kettle on and make you a cuppa!

Things to consider as you plan your move into The Pacifica apartments

We know you'll be excited at the prospect of beginning the next phase of your life in the beautiful Pacifica Apartment complex. Here are a few tips to help you plan the move.

- The Pacifica Apartments is a hugely popular development and there are many other new apartment owners also looking to move in. Depending on demand, there's a chance we may not be able to schedule your move at exactly the time or day you wish, however we will consult with the building manager and do our best to ensure you are moved in as soon as possible. Move in times and use of the goods lift are likely to be pre-allocated, so it is essential we have as much notice as possible to plan your move
- Be selective in your choice of large furnishings for your new apartment. The apartments are spacious, however there are height and width considerations dictated primarily by the size of the goods elevators in any apartment complex. If you just *have* to have it, talk to your move coordinator for advice and we'll try and make a plan!
- Demand in the household removal industry as Christmas approaches will be high. Please try and make your removal plans well in advance of your potential move date. We may not be able to accommodate all your wishes without a reasonable period of notice.
- If you have bought or are planning to buy new appliances or furnishings for your apartment, be sure to have them delivered to your current residence prior to the move date so we can include these items in your delivery.

To schedule moves, check pricing and availability or just get some helpful packing hints, please don't hesitate to contact the team at World Moving & Storage for experience and advice you can trust.

We look forward to being of assistance!

